

# **Overview**

UC200 Pro is a highly efficient IP phone system solution specifically designed for small and medium-sized enterprises. UC200 Pro provides 2 FXS and 2 FXO interfaces and allows users to expand with 2S/2O/1S1O modules, supporting up to 3 additional modules to flexibly meet various communication needs. UC200 Pro supports up to 500 SIP users and 50 concurrent calls(with up to 25 concurrent calls in full recording mode), ensuring excellent call quality even under high load conditions.

UC200 Pro enables remote office through SIP voice terminals and can seamlessly integrate with other IPPBX or traditional PBX systems, catering to the diverse communication requirements of enterprises. It employs advanced encryption and security strategies to fully ensure communication security.

UC200 Pro can help small and medium-sized call centers or enterprise branches to enhance communication efficiency and reduce communication costs, which can provides a stable, secure, and efficient communication environment for businesses.





# **Key Features**

- Supports up to 500 SIP users and 50 concurrent calls
- Supports 2 FXS and 2 FXO interfaces
- Expandable with 2S/2O/1S1O modules, supporting up to 3 modules
- Flexible dial rules based on time, number or source IP etc.
- Supports Multi-level IVR(Interactive Voice Response)
- Support voicemail/ Voice recording
- User-friendly web interface, classification of web user's rights

SIP Extensions	60	200	500
Concurrent Calls	15	30	50

UC200 Pro provides the above 3 different types of licenses to grow with your business.



# **Physical Interfaces**

FXS&FXO Ports

Supports 2\*FXS ports, 2\*FXO ports

Expandable with 2S/2O/1S1O module

Supports up to 3 additional modules

USB Interface: 1\*USB2.0

Ethernet Interfaces

2\*100/1000M, Base-T, RJ45

1\*TF card slot

Console port: 1\* RS232, 115200bps

## **FXS**

Connector: RJ11

Hook Flash

Polarity Reversal

Answer and Disconnect Signaling:
Answer, Disconnect, Busy Tone

 Caller ID: Bellcore Type 1&2, ETSI, BT, NTT and DTMF

## **FXO**

Connector: RJ11

Caller ID: FSK, DTMF

Answer Delay

Polarity Reversal

Detection of Busy Tone

Detection of No Current

Auto Match of FXO Impedance

# **Voice Capabilities**

 VoIP Protocols: SIP over UDP/TCP/TLS,RTP/SRTP/ZRTP

Silence Suppression

VPN Server/Client

Dynamic Jitter Buffer

Adjustable Gain Control

Automatic Gain Control (AGC)

FAX: T.38, VBD and Pass-through

NAT: STUN/DDNS

Comfort Noise Generator(CNG)

Voice Activity Detection(VAD)

DTMF: RFC2833/Signal/Inband

 Codecs: G.711a/µ law,G.723.1, G.729A/B, iLBC,G.726, OPUS, G.722

 Call Progress Tones: Dial Tone, Ring Back Tone, Busy Tone

Echo Cancellation: G.168 with up to 128ms

#### **Call Feature**

Call Waiting

Call Holding

Call Forward
(Unconditional/ No Answer/Busy)

Call Transfer(Attended/Blind)

DID/DOD

DNIS (Dialed Number Identification Service)

Call Pickup

· Call Parking

Alarm call

Speed Dial

Emergency call

Call Return

DISA (Direct Inward System Access)

Do-not-disturb (DND)

Music on Hold

Coloring Ring Back Tone(CRBT)

Distinctive Ringtone, Custom Prompts

Call Routing Groups, Ring Group

Call Queue

Auto-recording

Call Monitoring (Listen/Whisper/Barge-in)

#### **PBX Services**

- CDRs
- Video call
- Voicemail, Voicemail to Email, Email Client
- Paging/Intercom
- Dial Rules
- Caller ID display
- Blacklist/Whitelist
- Event Report
- Manager/Secretary Function
- Feature Code
- Business Hours & Holidays
- Call Restriction(Local/National/International)
- Hotline, VIP Extension
- Follow me (one number service)
- IVR (Multi-level/Multi-lingual/Time-based)
- 3-Way Conference, Conference call
- Failover Routing
- One SIP account with multi device registrations
- BLF, PIN list
- SMS Route
- Personal/Enterprise Phonebook, LDAP
- Auto-attendant Function
- Auto CLIP
- WebRTC
- Support softphone Dinlink (App)
- Up to 25 concurrent calls in full recording mode
- Caller/Called Number Manipulation
- Routing Based on Time Period, Caller/Called Prefixes, Source Trunks
- Local Recording (Support USB Storage)

#### Network

- IP Firewall, Fail2ban
- Dynamic/Static NAT
- Dual-machine Hot Standby
- Anti-brute Force Attack Mechanism

# Maintenance

- NTP
- Syslog
- Ping and Tracert
- Auto Provision
- Network Capture
- Web-based Management Portal
- HTTP&HTTPS/NATS API
- Configuration Restore/Backup
- Multiple Languages Supported
- HTTP/HTTPS/TFTP/FTP Firmware Upgrade
- Traffic Statistics: TCP,UDP,RTP
- Classification of Web Users' Rights
- Personal Portal Management
- PNP Auto Provision
- Network Management System

#### Environmental

Power Supply: 12VDC, 2A

Power Consumption: 10W

Unit Weight: 1.1kg

Operating Temperature: 0 °C ~ 40 °C

Storage Temperature: -10 °C ~90 °C

Humidity: 10%-90% Non-Condensing

Dimensions (W/D/H): 260×154×42mm

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## **About Us**

Founded in 2011 in Shenzhen, DINSTAR is a leading global provider of IP Unified Communication products including VoIP Gateways, IP PBXs, IP Phones and SBCs, we have been delivering more agile, efficient and affordable communication solutions and unparalleled communication experiences to our customers with our reliable, innovative and future-proof products for years. Through our value-added distributors and resellers worldwide, now DINSTAR serves telecom operators, service providers, system integrators, enterprises, SMBs and OEM partners in over 100 countries.